

Energy Futures Group (EFG)

Zero Energy Now (ZEN) Program

Savings Guarantee Claims Form for Modeled Projects<sup>1</sup>

**OVERVIEW**

The EFG Zero Energy Now program guarantees that the energy usage of properties participating in the program will not exceed projections provided on the energy modeling report for the first year after retrofit completion under the program. If your actual total energy usage for the first year after retrofit completion exceeds the projections for the period, subject to the terms, restrictions, and adjustments (fuel prices, weather, occupancy, etc.) described in the guarantee language on the Zero Energy Now program website,<sup>2</sup> you may be eligible to file a savings guarantee claim. After a claim has been filed, Zero Energy Now program staff they will conduct an in-home inspection to verify the validity of the claim and gather any relevant information. Zero Energy Now program staff will then calculate the size of the claim according to the terms of the guarantee.

Claim calculations will be based on actual fuel usage as compared to projected usage. The cost of both actual and projected usage will be calculated based on the current price for each fuel at the time of the claim filing, as posted on the Vermont Public Service Department’s Vermont Fuel Price Report.<sup>3</sup> Additional adjustments will be made according to the terms of the savings guarantee as posted on the Zero Energy Now program website.

Claims may not be filed until one-year (365 days) following the retrofit completion (defined as the date of the blower-door test-out procedure to check air tightness following the retrofit). Claims may be filed at any time up to 90 days following the one-year anniversary of retrofit completion. Claims filed outside of this timeframe will be considered invalid.

Claims are limited to a maximum of \$1,000 per property participating in the Zero Energy Now program.

**CONTACT INFORMATION**

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

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<sup>1</sup> Savings guarantees are not available for ZEN projects that were approved through the “Checklist” approach.

<sup>2</sup> See <http://zeroenergynowvt.com/>

<sup>3</sup> See [http://publicservice.vermont.gov/publications-resources/publications/fuel\\_report](http://publicservice.vermont.gov/publications-resources/publications/fuel_report)

Email: \_\_\_\_\_

**PROJECT INFORMATION**

Company Name(s) of Contractor(s) Used: \_\_\_\_\_

Date of Retrofit Completion (Blower-Door Test-Out Procedure): \_\_\_\_\_

Total Projected Annual Fuel Usage (\$): \_\_\_\_\_

Actual Total Fuel Usage for One Year Following Retrofit Completion (\$): \_\_\_\_\_

**AVAILABILITY**

Please indicate some dates and times when you would be available for Zero Energy Now program staff person to inspect the issue and for your contractor to return to fix the issue identified.

\_\_\_\_\_  
\_\_\_\_\_

**REQUIRED: PLEASE ATTACH COPIES OF ALL FUEL BILLS COVERING THE PERIOD FROM THE DATE OF RETROFIT COMPLETION (i.e., DATE OF THE BLOWER DOOR TEST-OUT PROCEDURE) TO ONE YEAR (365 DAYS) FOLLOWING THIS DATE. (ELECTRONICALLY SCANNED COPIES ARE ACCEPTABLE.)**

**Submit all forms to:**

**Electronic:**

info@zeroenergynowvt.com

**By Mail:**

Zero Energy Now Program Manager  
c/o Energy Futures Group  
P.O. Box 587  
Hinesburg, VT 05461